

Apple Warranty Policy:

Products(s) :	All
Warranty Period :	1 Year Limited Warranty
Faulty RA Warranty Procedure :	DOA Products within 10 days of Sale to customer must first be inspected by an Apple Authorised Server Centre. These can be found at http:// www.apple.com/au/buy/ . Details of the inspection including Apple Engineer name, ID, and description of fault must be provided with return request. Return will be approved pending approval with Apple. This excludes custom built (CTO/BTO) Apple Computers. Outside the 10 days DOA period the product must be repaired under warranty at an Apple Authorised Service Centre.

Apple Care Protection Plans (optional) – Can be quoted when you buy.

For up to three years from your computer’s original purchase date, the Apple Care Protection Plan gives you direct, one-stop access to Apple’s award-winning telephone technical support for questions about Apple hardware, Mac OS X, iLife, and iWork. And you get global repair coverage for your Mac — both parts and labour — through convenient service options.

Service and support from the people who know your Mac best

Every Mac comes with complimentary telephone technical support for 90 days from your Mac purchase and a one-year limited warranty. With the Apple Care Protection Plan, you can extend your service coverage to three years from the computer’s purchase date. You can call Apple’s award-winning technical support experts as often as you like and get your questions answered. And if you need repair service, we offer convenient service options around the world.

One stop for technical support

Because Apple designs the computer, the operating system, and many applications, the Mac is a truly integrated system. And only the Apple Care Protection Plan gives you one-stop service and support from Apple experts, so most issues can be resolved in a single call. Here’s what you get:

Direct access to Apple experts

Global repair coverage

Mail-in repair: Mail in your Mac using a prepaid shipping box provided by Apple

Carry-in repair: Take your Mac to an Apple Retail Store or other Apple Authorized Service Provider

Apple hardware coverage

The Apple Care Protection Plan provides global repair coverage, both parts and labour, from Apple-authorized technicians around the world — perfect whether you work at a desk or travel with your Mac. Apple hardware coverage includes:

Your Mac computer

Included accessories such as the power adapter

Apple memory (RAM)

AirPort Express Base Station, AirPort Extreme Base Station, or Time Capsule

MacBook Air SuperDrive (for MacBook Air only)

Apple display purchased with your Mac

Software support included

Whether you're sitting in the comfort of your home or office or on the go, you can get direct access to Apple experts for questions on a wide range of Mac topics, including:

Using the Mac OS X operating system

Quick how-to questions about iLife and iWork

Connecting to printers and AirPort networks